

Public Safety Power Shutoffs

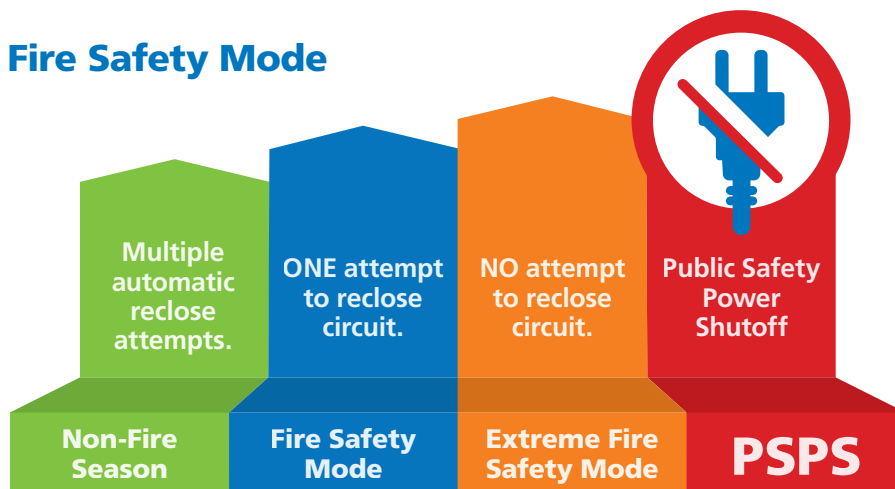
Avista is fighting wildfires before they happen.

During dry weather and high winds, there is a risk that trees, branches, and debris can come in contact with Avista's power lines and other electrical equipment. This could trigger a spark that ignites a wildfire. Avista developed its Public Safety Power Shutoff plan (PSPS) to lower this risk.

Our Public Safety Power Shutoff plan (myavista.com/PSPS) lets us turn off power to select areas when extreme weather makes our equipment unsafe to operate. Public Safety Power Shutoffs are only considered when the risk of a fire is extreme.

Avista employs analytic tools to monitor and predict the weather seven days out to enable informed decisions. Information from ground resources and emergency management agencies is also used.

Fire Safety Mode



A permanent fault (circuit that won't close automatically) requires thorough inspection before reclosing the circuit. This additional step may extend the duration of an outage.

Factors Considered

We prepare our electrical system in early summer and closely monitor for safety issues throughout the season. Adjustments may be made to the system in response to weather-related factors that include, but are not limited to:



Temperature



Low humidity



High winds



Dry trees and grasses



Field observations

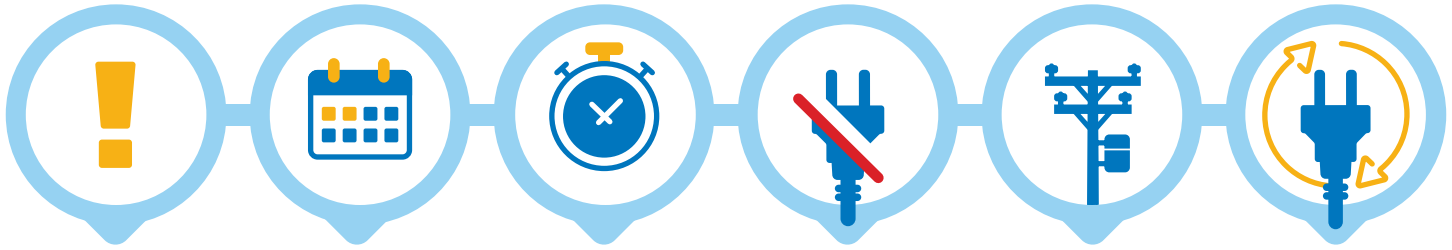


Red flag warning



Input from local and state fire and weather agencies





2-3 DAYS PRIOR
PSPS Watch

Sent when a PSPS event is possible.

1-2 DAYS PRIOR
PSPS Warning

Sent when a PSPS event is likely.

1-4 HOURS PRIOR
PSPS Imminent

Sent when a PSPS event is imminent.

OUTAGE BEGINS
PSPS Outage Alert

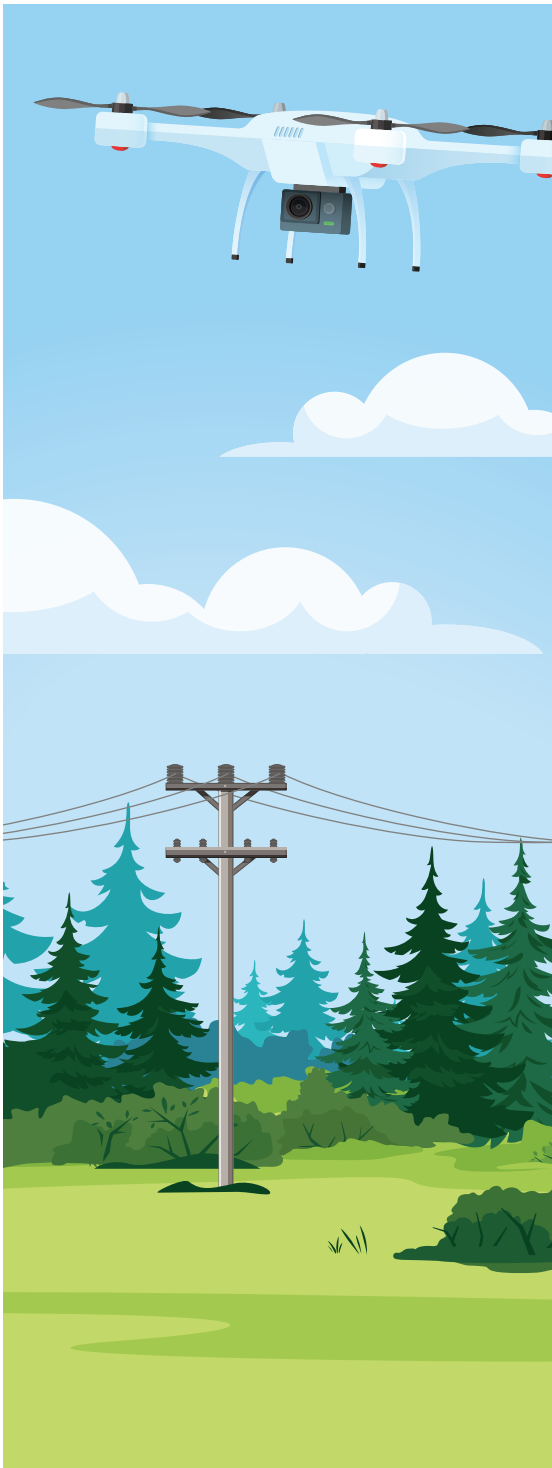
Sent when a PSPS outage begins.

UPDATES
PSPS Updates

Sent as needed and when restoration work begins.

POWER RESTORED
PSPS Over

Sent when power has been restored.



Notification

We are committed to notifying customers and communities before, during, and after a PSPS event (see above) whenever possible, allowing time to prepare for a power disruption. Conditions can change quickly, but we aim to keep those affected as well-informed as we can based on the situation. Learn more about our wildfire plan at myavista.com/wildfire.



How You Can Help

Be sure Avista has your current contact information so we can communicate with you during immediate or potential outages. To update your information, visit myavista.com or call customer service at **(800) 227-9187**.

Also, if you have medical devices that rely on electricity, let us know. We will add you to a list of customers who receive extra notifications in the event of an extended outage. Learn more at myavista.com/medicalequipment.

Be Prepared for Outages

Store emergency supplies, such as flashlights and backup portable chargers, all in one place. Be sure to include a few days' supply of shelf-stable food and water for all people and pets in your home. Learn more at myavista.com/outages to create your to-do list in case of an outage.